



Hello!

Thank you for taking an interest in our services! Here is a brief overview of what you can expect...

Client changes their return/removal address to our prep center and we handle it from there! Returns are processed within 1-3 business days after receiving shipment. Your items are documented with the following:

- Time stamped with pictures of item on arrival
- Description
- AISN
- Quantity
- Condition
- Location within warehouse
- Destination (Amazon/eBay)

During the initial processing of items, we will determine based on condition and listing health, if the items can be returned to Amazon. If the items cannot be returned to Amazon, we will list and fulfill the items on eBay. We will require user permissions to access Amazon/eBay seller hubs. Axiom Prep will ONLY use actual pictures of the items we receive on your behalf to ensure the best possible outcome for both you and your customers. Axiom Prep will monitor and ship all sold items within the listed handling time (2 business days is standard but subject to change). In the event an item is not appropriate for Amazon or eBay, we can facilitate the item's return to client or disposal. *Clients have to let us know about IP claim products that are coming our way. We need to know that they are going into eBay to avoid being sent back into Amz.*

Prep Center Address:

Axiom Prep
4360 North Industrial Drive
Suite 300
Cumming, GA 30041

We are constantly striving to provide the best experience possible for our customers. If you have any questions or feedback on how we could improve your experience please let us know at info@axiomprepcenter.com

(See next page for pricing information)



Pricing

- All clients will be billed a monthly flat rate fee which we calculate using criteria such as return rate, volume, and category. NO FEES, COMMISSION, or ACCOUNT MANAGEMENT CHARGES.
- This fee will include all processing, administration, listing creation, returning inventory to FBA, eBay fulfillment and storage.
- *In order for us to quote you a monthly fee we require a picture of your sales over the last 12 months and a list of your top three selling categories. That includes a picture of Revenue and Units sold. This can be emailed to info@axiomprepcenter.com*